Text from Northeast Utilities email:

Richard, I do not like the idea of having Energy Star water heaters because of the market confusion that it will cause:

- 1) An electric E-star water heater will probably (in most cases) cost more to operate than a fossil fuel non E-star water heater. Yet customer may be likely to choose the electric heater because of the label even though it may not be in their best interest.
- 2) Along the same vein, this is inconsistent with the normalization factors that are used in the HERS industry meaning that an electric E-star water heater may NOT be the right choice for your home because it will lower the HERS score compared to a fossil fuel non E-star water heater.
- 3) Water heaters already have easy to read/understand Energy Guide Labels. Why fix it if it's not broken. I think the risk of market confusion outweighs any benefits.
- 4) How will indirect water heaters (from a boiler) be considered? This will possibly encourage contractors and consumers to install a separate Energy Star Water heater along with a boiler even though an indirect off-the-boiler may be (and probably is) the preferred option for the consumer.
- 5) I think the proposed standard for gas water heaters is a joke when you consider the technology that's out there right now.

Those are my thoughts.

Joe Swift Northeast Utilities